



Leading Innovators in Telecare Solutions – UK

First Line Protect is unique in being a veteran-owned and -operated company, priding itself on being the best MMAS and 24/7 personal alarm service in the UK.

To ensure that its customers receive the highest level of responsive care, First Line Protect has partnered up with one of our handful of privately-owned, veteran-run, independent TSA-TEC accredited Cat 1 UK alarm receiving centres. It also works closely with some of the leading security and home care companies in the UK and Europe, and by doing so, ensures its leading service is never compromised, thus providing additional security for its customers, their family, and their friends.

The first of First Line Protect's four product offerings includes personal SOS alarms which provide 24/7 monitoring, fall detection and family monitoring by utilising industry-leading technology and the support of software experts. As a result, customers can maintain their independence and call for help when needed.

Alongside that, the company's smartphone alarm system service can be accessed via its smartphone application which is downloadable for free and enables customers to receive the highest level of care.

Also, First Line Protect has most recently introduced an AI fall detection camera solution in the UK market for the first time, which is ideal for individuals' homes, as well as care homes, dementia homes, and care



companies that offer live-in carers. No bracelet or pendant is required as this is a completely wireless solution enabling customers to benefit from the latest and leading technology available.

All of First Line Protect's products work indoors, outside and anywhere in the UK using a universal network. First Line Protect also offers its service in 28 European countries, meaning if its customers travel, they're covered from leaving their home to arriving at their destination anywhere in Europe.

Additionally, First Line Protect works closely with highly reputable funeral planners, with

a magnitude of plans available to suit all budgets. Its people are there to listen and make sure all wishes are taken care of with respect and dignity, and when the time comes, the customer's loved ones will be guided, taking away the stress by assisting them through every step.

First Line Protect's solutions are monitoring the wellbeing and healthcare of the nation, enabling independence and improving quality of life where possible, and even saving lives. Its services were particularly important during the pandemic, when a lot of people were in self-isolation and considered vulnerable. The company was also aware that the

majority of its customers were struggling financially as a result of the pandemic, so it offered a heavily discounted service during those periods, along with its alarm free of charge to new subscribers.

The company now has its sights set on working closely with European and US companies to provide a new innovative product which is launching at the later end of this year, and it will no doubt improve, and even save the lives of those who have access to it.

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